

Subject: ACI Update: Solution Pricing Changes

Dear Sue Horgan,

Effective **January 4th**, ACI will be adjusting the prices for our ACI Speedpay solution to ensure we can continue to bring you the same powerful bill pay platform in a rapidly changing economic environment. You are a valued customer, and I wanted to personally inform you of this price increase.

ACI made the decision to adjust prices after careful consideration, balancing our desire to minimize the impact to customers with our need to address increased interchange costs, historic inflation rates and broader economic factors, including increased service and overhead costs.

Below is a summary of your current pricing along with the updated rates:

Payment Type	Current Rate	Rate Effective January 1st
Credit	\$ 2.15%	\$ 2.75%
Debit	\$ 2.15%	\$ 1.75%
Echeck	\$1.10	\$1.10

If you promote the service fee in your consumer-facing channels, please ensure you make updates to reflect the new service fee pricing to your consumers before your rates increase.

For more information, please review our Frequently Asked Questions (FAQ) document or contact me directly. Please also be sure to forward this notice to relevant individuals or departments within your organization.

I appreciate the continued opportunity to work with you, and ACI appreciates the continued opportunity to support your mission-critical payment needs.

Sincerely,

Tatiana Gil Salerno